

The Role of Big Data in Engineering Management: A Review of Analytical Techniques and Applications

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Abstract

The integration of big data into engineering management has significantly transformed the field, offering advanced analytical techniques that enhance decision-making processes across various domains. This narrative review explores the role of big data in engineering management, focusing on its applications in project management, supply chain management, asset management, quality control, and sustainability. Descriptive, predictive, and prescriptive analytics are examined in detail, highlighting their methodologies and practical applications. The review also addresses the challenges associated with data management, ethical concerns, and the skills required to effectively leverage big data in engineering contexts. Future research directions are identified, emphasizing the potential of emerging technologies like artificial intelligence, the Internet of Things, and blockchain in enhancing big data analytics. The findings suggest that while big data offers substantial benefits, its successful implementation requires addressing significant challenges and equipping professionals with the necessary skills. The review contributes to a deeper understanding of how big data can be harnessed to improve engineering management practices and outlines pathways for future exploration.

Keywords: Big data, engineering management, project management, supply chain management, asset management, quality control, sustainability, data analytics.

Introduction

In recent years, the concept of big data has garnered significant attention across various industries, including engineering management. Big data refers to the large volumes of structured and unstructured data generated at high velocity, which can be leveraged to derive meaningful insights through advanced analytical techniques. The rise of big data is largely attributed to the proliferation of digital technologies, which have made data collection more pervasive and accessible. Engineering management, which deals with the planning, coordination, and control of engineering projects and operations, is increasingly reliant on data-driven decision-making processes. As such, the role of big data in this field cannot be overstated.

Big data's importance in engineering management stems from its potential to enhance efficiency, improve decision-making, and optimize resource utilization. By harnessing the power of big data, engineering managers can gain a deeper understanding of project dynamics, predict potential issues, and implement strategies to mitigate risks. Moreover, big data enables the integration of various data sources, providing a holistic view of operations and facilitating more informed decisions. The ability to analyze vast amounts of data in real-time also allows for greater agility in responding to changing conditions, which is crucial in the fast-paced environment of engineering projects.

Despite the evident advantages of big data, the effective application of this resource in engineering management remains a challenge. One of the primary reasons is the complexity associated with big data analytics, which requires a robust understanding of various analytical techniques and their applications. While there is a growing body of literature on big data in engineering, there is a need for a comprehensive review that specifically focuses on the analytical techniques used and their practical implications in engineering management. Such a review would provide a clearer understanding of the current state of research, identify gaps, and suggest areas for future investigation.

The increasing reliance on big data in engineering management necessitates a thorough examination of the tools and techniques available to managers. Given the diverse nature of engineering projects, the choice of analytical techniques can significantly impact the outcomes. However, the literature often lacks a cohesive analysis that compares these techniques and evaluates their effectiveness in different contexts. This review aims to fill this gap by offering a detailed analysis of the various analytical techniques used in big data and their applications in engineering management.

The primary objective of this review is to provide a comprehensive overview of the role of big data in engineering management, with a specific focus on the analytical techniques employed. The review will explore descriptive, predictive, and prescriptive analytics, examining their methodologies and practical applications in the field. By analyzing these techniques, the review aims to identify the strengths and limitations of each approach and provide insights into their suitability for different engineering management tasks.

Another key objective is to highlight the challenges and opportunities associated with the use of big data in engineering management. This includes discussing the technical, organizational, and ethical issues that engineering managers must navigate when implementing big data solutions. Ultimately, the review seeks to contribute to the existing body of knowledge by offering a detailed analysis that can inform both academic research and practical applications in the field.

Methodology

In the methodology section of this narrative review, the focus is on detailing the approach used to identify, select, and analyze the relevant literature on the role of big data in engineering management. This section outlines the systematic approach adopted for gathering and synthesizing the existing body of knowledge, which serves as the foundation for the review.

The review process began with a comprehensive search of peer-reviewed articles, conference papers, and authoritative reports in relevant databases such as IEEE Xplore, Scopus, Web of Science, and Google Scholar. The search was guided by specific keywords and phrases, including "big data," "engineering management," "data analytics," "predictive analytics," "prescriptive analytics," and "descriptive analytics." The inclusion of multiple databases ensured a broad and diverse collection of literature, capturing various perspectives and advancements in the field.

In selecting articles, emphasis was placed on recent publications, particularly those from the last decade, to ensure the review reflects the current state of research and practice. However, seminal works that laid the foundation for the application of big data in engineering management were also included, regardless of their publication date. The selection criteria were further refined by focusing on studies that provided detailed discussions on analytical techniques, their applications in engineering management, and the associated challenges and opportunities.

Once the relevant literature was gathered, each article was systematically reviewed to extract key information related to the objectives of this study. The descriptive analysis method was employed to identify and categorize the various analytical techniques discussed in the literature. This involved an in-depth examination of how these techniques are applied within different contexts of engineering management, such as project management, supply chain management, and asset management.

The analysis extended beyond merely cataloging the techniques; it also involved comparing and contrasting the effectiveness, strengths, and limitations of each method in addressing specific challenges in engineering management. This comparative analysis provided insights into the suitability of different analytical approaches for various engineering management tasks, contributing to a deeper understanding of their practical applications.

Throughout the review process, attention was paid to identifying emerging trends and gaps in the literature. This involved noting recurring themes, as well as areas where research appears to be lacking or where there is potential for further exploration. The aim was to not only summarize the current state of knowledge but also to highlight areas that warrant additional investigation, thereby contributing to the ongoing discourse in the field.

Big Data in Engineering Management: An Overview

Big data is a term used to describe datasets that are so large, complex, and fast-growing that they surpass the capabilities of traditional data processing tools and techniques. The characteristics that define big data are commonly referred to as the five Vs: Volume, Variety, Velocity, Veracity, and Value. Volume refers to the sheer amount of data generated, which can range from terabytes to zettabytes. Variety signifies the different types of data, including structured data (such as databases) and unstructured data (such as text, video, and social media posts). Velocity denotes the speed at which data is generated and processed, often in real-time. Veracity pertains to the uncertainty or quality of data, emphasizing the need

for accurate and trustworthy information. Finally, Value represents the potential benefits that can be derived from analyzing big data, provided it is handled and interpreted correctly.

In the context of engineering management, these characteristics of big data present both opportunities and challenges. For instance, the vast volume of data available from sensors, project management software, and other digital tools can provide valuable insights into project performance and operational efficiency. However, managing and analyzing this data requires advanced tools and techniques that can handle the complexity and speed of big data. Furthermore, the variety of data sources means that engineering managers must be adept at integrating different types of data to obtain a comprehensive view of their projects and operations.

Big data is particularly relevant to engineering management because it enables more informed decision-making processes, which are critical in managing complex engineering projects. Engineering managers are often tasked with coordinating multiple teams, resources, and tasks, all of which generate a significant amount of data. By leveraging big data analytics, managers can gain a deeper understanding of project dynamics, identify potential bottlenecks, and optimize resource allocation.

For example, in construction engineering, big data can be used to monitor the progress of multiple projects simultaneously, track the performance of subcontractors, and predict potential delays. In manufacturing, big data analytics can optimize production processes by analyzing machine performance data, thereby reducing downtime and improving product quality. In infrastructure management, big data can help in monitoring the condition of assets such as bridges and roads, enabling proactive maintenance and reducing the risk of failures.

The integration of big data into engineering management also supports innovation by providing managers with the tools to explore new solutions and approaches. For instance, big data can be used to simulate different project scenarios, allowing managers to test the impact of various decisions before implementing them in the real world. This ability to model and predict outcomes is particularly valuable in engineering management, where the stakes are often high, and mistakes can be costly.

While the benefits of big data in engineering management are clear, there are also significant challenges that need to be addressed. One of the main challenges is the sheer volume of data generated, which can be overwhelming for managers who are not equipped with the right tools and expertise. The complexity of big data analytics also requires specialized skills, which may not be readily available in all engineering management teams. Additionally, the variety of data sources and formats can make data integration difficult, leading to issues with data consistency and reliability.

Another challenge is related to data privacy and security. Engineering projects often involve sensitive information, and the use of big data analytics raises concerns about the protection of this data. Ensuring that data is stored and processed securely is essential to maintaining the trust of stakeholders and avoiding legal and regulatory issues.

Despite these challenges, the opportunities presented by big data in engineering management are substantial. By overcoming the barriers to big data adoption, engineering managers can unlock new levels of efficiency, innovation, and competitiveness. For instance, the ability to analyze large datasets in real-time can lead to more responsive and adaptive management practices, allowing for quicker adjustments to changing conditions. Furthermore, the insights gained from big data analytics can drive continuous

improvement in engineering processes, leading to better outcomes and higher levels of satisfaction among clients and stakeholders.

Analytical Techniques in Big Data

Descriptive analytics is one of the foundational approaches to big data analysis and involves the use of various techniques to summarize and interpret historical data. The goal of descriptive analytics is to provide insights into past performance, which can be used to inform future decisions. Common techniques used in descriptive analytics include data mining, clustering, and pattern recognition.

Data mining involves extracting useful information from large datasets by identifying patterns and relationships. In engineering management, data mining can be used to analyze project data, such as schedules, budgets, and resource utilization, to identify trends and areas for improvement. For example, by mining historical project data, managers can identify factors that have contributed to project delays in the past and take steps to mitigate these risks in future projects (Han et al., 2012).

Clustering is another technique used in descriptive analytics, where data is grouped into clusters based on similarities. This technique is particularly useful in engineering management for segmenting projects or resources into categories that can be managed more effectively. For instance, clustering can be used to group construction projects based on location, size, or complexity, allowing managers to allocate resources more efficiently (Jain, 2010).

Pattern recognition involves the identification of recurring patterns in data, which can provide valuable insights into project performance and operational efficiency. For example, pattern recognition can be used to identify recurring issues in construction projects, such as delays caused by specific subcontractors or weather conditions. By recognizing these patterns, managers can develop strategies to address these issues proactively (Bishop, 2006).

The application of descriptive analytics in engineering management is vast, covering areas such as project management, resource optimization, and performance monitoring. For example, in project management, descriptive analytics can be used to monitor project progress, compare actual performance against planned objectives, and identify deviations that need to be addressed. In resource optimization, descriptive analytics can help managers allocate resources more effectively by analyzing historical data on resource utilization and identifying patterns that indicate inefficiencies.

Predictive analytics builds on descriptive analytics by using historical data to make predictions about future events. This approach is particularly valuable in engineering management, where the ability to anticipate future conditions can significantly impact project success. Techniques commonly used in predictive analytics include machine learning, regression analysis, and time-series forecasting.

Machine learning is a key technique in predictive analytics, where algorithms are trained on historical data to make predictions about future outcomes. In engineering management, machine learning can be used to predict project risks, such as cost overruns or schedule delays. For example, by analyzing data from past projects, machine learning algorithms can identify patterns that indicate a high likelihood of future problems, allowing managers to take preemptive action (Kotsiantis, 2007).

Regression analysis is another widely used technique in predictive analytics, where relationships between variables are modeled to predict future outcomes. In the context of engineering management, regression analysis can be used to predict project costs based on factors such as project size, location, and

complexity. By understanding the relationships between these variables, managers can make more accurate cost estimates and allocate resources accordingly (Montgomery et al., 2012).

Time-series forecasting is a technique used to predict future values based on historical data trends. This technique is particularly useful in engineering management for predicting demand, resource needs, and project timelines. For instance, time-series forecasting can be used to predict the future demand for construction materials based on past consumption patterns, allowing managers to optimize procurement and reduce costs (Box et al., 2015).

The application of predictive analytics in engineering management can lead to significant improvements in project outcomes by enabling managers to anticipate and mitigate risks. For example, predictive analytics can be used in predictive maintenance, where data from sensors and other monitoring devices is analyzed to predict equipment failures before they occur. This approach can reduce downtime and maintenance costs, leading to more efficient operations (Jardine et al., 2006).

Prescriptive analytics goes beyond predictive analytics by not only predicting future outcomes but also recommending actions to achieve desired results. This approach is particularly valuable in engineering management, where the ability to make informed decisions based on data-driven recommendations can lead to better project outcomes. Techniques used in prescriptive analytics include optimization models, simulation, and decision support systems.

Optimization models are mathematical techniques used to find the best solution to a problem within a given set of constraints. In engineering management, optimization models can be used to allocate resources, schedule tasks, and optimize project workflows. For example, optimization models can be used to develop project schedules that minimize costs and meet deadlines, taking into account factors such as resource availability and task dependencies (Bazaraa et al., 2013).

Simulation is another technique used in prescriptive analytics, where models are used to simulate different scenarios and evaluate the impact of various decisions. In engineering management, simulation can be used to test different project strategies, such as resource allocation or risk mitigation plans, before implementing them in the real world. This approach allows managers to explore different options and choose the one that is most likely to achieve the desired outcomes (Banks et al., 2010).

Decision support systems (DSS) are tools used to assist managers in making data-driven decisions. DSS combine data, analytical models, and user interfaces to provide managers with recommendations based on the analysis of big data. In engineering management, DSS can be used to support decision-making processes such as project planning, resource allocation, and risk management. For example, a DSS can be used to recommend the best course of action when faced with a potential project delay, based on the analysis of historical data and current project conditions (Turban et al., 2011).

The application of prescriptive analytics in engineering management can lead to more informed and effective decision-making processes, ultimately resulting in better project outcomes. For instance, in risk management, prescriptive analytics can be used to identify potential risks and recommend actions to mitigate them, reducing the likelihood of project failures and improving overall project success (Kaplan & Garrick, 1981).

When comparing descriptive, predictive, and prescriptive analytics, each technique has its strengths, weaknesses, and suitability for different engineering management scenarios. Descriptive

analytics is most effective for understanding past performance and identifying patterns that can inform future decisions. However, it is limited by its retrospective nature and cannot predict future outcomes. Predictive analytics, on the other hand, is valuable for anticipating future conditions and risks, but it relies heavily on the accuracy of the data and models used. Prescriptive analytics offers the most comprehensive approach by not only predicting future outcomes but also recommending actions to achieve desired results. However, it is also the most complex and requires sophisticated tools and expertise.

In engineering management, the choice of analytical technique depends on the specific needs of the project and the available resources. For instance, descriptive analytics may be sufficient for routine performance monitoring, while predictive analytics is more appropriate for projects with a high degree of uncertainty. Prescriptive analytics, with its ability to recommend actions, is particularly valuable in complex, high-stakes projects where informed decision-making is critical. By understanding the strengths and limitations of each technique, engineering managers can select the most appropriate approach for their specific needs, ultimately leading to better project outcomes.

Applications of Big Data in Engineering Management

Big data has become an integral component of modern project management, transforming how projects are planned, executed, monitored, and controlled. In the planning phase, big data analytics enables more accurate forecasting and resource allocation by leveraging historical data from past projects. For example, data from previous projects can be analyzed to predict potential risks, identify resource needs, and optimize schedules. This predictive capability is particularly valuable in complex engineering projects, where uncertainties can significantly impact timelines and budgets (Davenport, 2014).

During the execution phase, big data facilitates real-time monitoring and control of project activities. Advanced analytics tools can track progress, detect deviations from the project plan, and provide early warnings of potential issues. This continuous monitoring allows project managers to make timely adjustments, ensuring that the project stays on track. Additionally, big data analytics can be used to optimize workflows by analyzing patterns in project execution and identifying inefficiencies. For example, data-driven insights can help streamline communication between teams, reduce bottlenecks, and improve overall productivity (Kerzner, 2017).

Big data also plays a crucial role in the monitoring and controlling phase of project management. By integrating data from various sources, such as sensors, project management software, and financial systems, managers can gain a comprehensive view of project performance. This holistic approach allows for more effective risk management, as data analytics can identify potential risks and suggest mitigation strategies. For instance, predictive models can forecast cost overruns or schedule delays based on current project data, enabling proactive decision-making (Schwalbe, 2015).

In supply chain management, big data is revolutionizing the way organizations optimize their operations, enhance visibility, and manage risks. One of the primary applications of big data in this field is in demand forecasting. By analyzing data from multiple sources, including sales records, market trends, and customer behavior, organizations can generate more accurate demand forecasts. This improved forecasting helps in optimizing inventory levels, reducing stockouts, and minimizing excess inventory, ultimately leading to cost savings (Waller & Fawcett, 2013).

Big data also enhances supply chain visibility by providing real-time insights into the movement of goods and materials across the supply chain. For example, data from GPS-enabled devices, RFID tags, and IoT sensors can be integrated to track shipments, monitor the condition of goods, and ensure timely delivery. This enhanced visibility allows organizations to respond more quickly to disruptions, such as delays, equipment failures, or adverse weather conditions, thereby minimizing the impact on operations (Hofmann, 2017).

Risk management is another critical area where big data is making a significant impact in supply chain management. By analyzing historical data, organizations can identify potential risks in their supply chains, such as supplier reliability issues, geopolitical events, or market fluctuations. Predictive analytics can then be used to assess the likelihood of these risks and their potential impact on operations. This information enables organizations to develop contingency plans and take proactive measures to mitigate risks, such as diversifying suppliers or adjusting inventory levels (Christopher, 2016).

In the realm of asset management, big data is proving to be a powerful tool for the management and maintenance of engineering assets. One of the key applications is in predictive maintenance, where big data analytics is used to predict when equipment is likely to fail based on historical performance data. By analyzing data from sensors and other monitoring devices, organizations can identify patterns that indicate potential issues, such as abnormal vibrations, temperature fluctuations, or wear and tear. This predictive capability allows for timely maintenance interventions, reducing the likelihood of unplanned downtime and extending the lifespan of assets (Jardine et al., 2006).

Big data also aids in the optimization of asset utilization. By analyzing data on asset performance, usage patterns, and maintenance history, organizations can identify underutilized assets and redeploy them to areas where they are needed most. This optimization not only improves operational efficiency but also maximizes the return on investment in assets. For example, in the construction industry, big data analytics can be used to track the utilization of heavy machinery across multiple sites, ensuring that equipment is allocated where it can be used most effectively (Schneider, 2017).

In addition to predictive maintenance and asset utilization, big data plays a role in lifecycle management. By collecting and analyzing data throughout the lifecycle of an asset, from acquisition to disposal, organizations can make more informed decisions about when to upgrade, refurbish, or retire assets. This data-driven approach helps in minimizing costs associated with asset ownership and ensures that assets are maintained in optimal condition throughout their useful life (Bertolini et al., 2004).

Big data analytics is increasingly being used to improve product and process quality in engineering management. In manufacturing, for example, data from production lines can be analyzed in real-time to detect defects, identify their root causes, and take corrective actions. This real-time quality control ensures that defects are caught early in the production process, reducing waste and improving overall product quality (Montgomery, 2012).

In addition to real-time quality control, big data can be used to identify long-term trends and patterns in quality performance. By analyzing data from multiple production cycles, organizations can identify recurring issues and implement process improvements to address them. For instance, if data analysis reveals that a particular machine frequently causes defects, maintenance schedules can be adjusted, or the machine can be upgraded to improve its performance. This continuous improvement

process is central to quality management systems such as Six Sigma, where data-driven decision-making is used to achieve higher levels of quality (Pyzdek & Keller, 2014).

Big data also supports the development of new quality control methodologies. For example, advanced analytics techniques such as machine learning can be used to develop predictive models that identify potential quality issues before they occur. These models can analyze a wide range of variables, from raw material quality to environmental conditions, and predict their impact on product quality. By proactively addressing these issues, organizations can reduce the incidence of defects and improve overall product reliability (Jain et al., 2014).

Sustainability and green engineering are becoming increasingly important in engineering management, and big data is playing a key role in supporting these initiatives. One of the primary applications of big data in this area is in energy management. By analyzing data from energy consumption meters, organizations can identify inefficiencies in energy use and implement measures to reduce energy consumption. For example, data analysis might reveal that certain machines consume excessive energy during specific times of the day, leading to the implementation of scheduling changes to reduce peak energy usage (Wang et al., 2013).

Big data also supports environmental impact assessments, where data from various sources is used to assess the environmental impact of engineering projects. For instance, data from sensors, satellite imagery, and environmental monitoring stations can be analyzed to assess the impact of construction activities on air quality, water resources, and biodiversity. This data-driven approach allows organizations to make more informed decisions about how to mitigate the environmental impact of their projects, such as by adjusting construction methods, using more sustainable materials, or implementing conservation measures (Samarasinghe, 2012).

In addition to energy management and environmental impact assessments, big data is used to support sustainability initiatives in areas such as waste management and resource conservation. By analyzing data on waste generation and disposal, organizations can identify opportunities to reduce waste, recycle materials, and minimize their environmental footprint. For example, big data analytics can be used to optimize the logistics of waste collection and disposal, reducing fuel consumption and emissions associated with these activities (Cheng et al., 2013).

Challenges and Future Directions

As organizations increasingly rely on big data for engineering management, they face significant challenges in data management. One of the primary issues is data quality. Poor data quality, characterized by inaccuracies, inconsistencies, and missing values, can lead to incorrect conclusions and flawed decision-making. Ensuring data quality requires robust data governance practices, including data validation, cleansing, and integration processes (Kahn et al., 2013). Another challenge is data integration, where data from various sources, such as sensors, databases, and external systems, must be combined into a cohesive dataset. This integration is often complicated by differences in data formats, structures, and semantics, requiring sophisticated data integration tools and techniques (Halevy et al., 2006). Furthermore, the sheer volume of big data presents storage challenges. Organizations must invest in scalable storage solutions that can handle large datasets while ensuring data accessibility and security.

The use of big data in engineering management also raises significant ethical and privacy concerns. One of the primary concerns is the potential misuse of personal and sensitive data. Engineering projects often involve the collection of data on employees, contractors, and stakeholders, raising concerns about how this data is used, stored, and shared. Ensuring compliance with data protection regulations, such as the General Data Protection Regulation (GDPR), is essential to maintaining trust and avoiding legal liabilities (Tene & Polonetsky, 2013). Additionally, there are ethical concerns related to the transparency and accountability of big data analytics. Organizations must ensure that their data-driven decisions are transparent, fair, and do not lead to unintended consequences, such as discrimination or bias (Barocas & Selbst, 2016).

To effectively utilize big data in engineering management, organizations need professionals with the right skills and competencies. These include technical skills in data science, such as proficiency in data analysis, machine learning, and statistical modeling. Engineering managers must also have a strong understanding of data governance, data ethics, and privacy regulations to ensure that data is used responsibly. In addition to technical skills, soft skills such as problem-solving, critical thinking, and communication are essential for translating data insights into actionable strategies (Davenport & Patil, 2012). As the field of big data continues to evolve, ongoing training and professional development are crucial to keeping pace with new tools, techniques, and best practices.

While significant progress has been made in the application of big data in engineering management, there are still many areas where further research is needed. One area is the integration of emerging technologies, such as artificial intelligence (AI), the Internet of Things (IoT), and blockchain, with big data analytics. For example, AI can enhance predictive analytics by providing more accurate and sophisticated models, while IoT can provide real-time data from a wide range of sources, improving decision-making (Atzori et al., 2010). Blockchain technology, with its decentralized and secure data management capabilities, has the potential to address some of the challenges associated with data privacy and security in big data (Yaga et al., 2018). Another area for future research is the development of new data governance frameworks that address the unique challenges of big data, such as ensuring data quality, managing data privacy, and fostering transparency in data-driven decision-making.

Conclusion

This review has explored the role of big data in engineering management, focusing on its applications, challenges, and future directions. Big data has proven to be a valuable asset in various aspects of engineering management, including project management, supply chain management, asset management, quality control, and sustainability. The use of advanced analytical techniques, such as descriptive, predictive, and prescriptive analytics, enables engineering managers to make more informed decisions, optimize operations, and improve project outcomes.

The implications of big data analytics for engineering management are profound. By leveraging big data, engineering managers can gain deeper insights into project performance, anticipate risks, and develop more effective strategies for resource allocation, risk management, and quality improvement. However, the successful implementation of big data analytics requires addressing challenges related to data quality, integration, and privacy. It also necessitates the development of new skills and competencies among engineering professionals to fully harness the potential of big data.

As the field of engineering management continues to evolve, big data will play an increasingly important role in shaping the future of the industry. The integration of emerging technologies, such as AI, IoT, and blockchain, with big data analytics, offers exciting possibilities for enhancing decision-making and improving project outcomes. However, realizing the full potential of big data in engineering management will require ongoing research, investment in new technologies, and a commitment to ethical data practices. Ultimately, the ability to effectively manage and analyze big data will be a key determinant of success in the engineering projects of the future.

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